

# **Our Services**

**ebQuickstart** provides specialized, team-based "villages" that can fill any or every gap in your end-to-end sales and marketing approach.

Whether you need a single service from a stop-gap approach or a complete sales and marketing department, we can insert ourselves quickly and put momentum and results toward your goals.

# We provide 5 Villages to grow your business:

# ebQ Data Management village

- o builds custom, targeted databases from scratch
- o updates existing databases with the contacts, companies, titles and fields you define
- o cleans out-of-date or neglected databases
- o organizes and segments databases for specific marketing campaigns

## ebQ Marketing village

- o creates marketing collateral (whitepapers, case studies, press releases, logos, slide decks, etc.)
- o interacts daily on social media and blogging sites to engage your target audience
- o runs webinars start to finish and manages trade show booths
- builds and maintains Wordpress websites and provides SEO/SEM to take your site further
- o deploys online marketing campaigns, lead scoring/nurturing, and video creation

### ebQ Lead Generation village

- o sets quality appointments for your sales staff (conference calls, web demos, face-to-face)
- o utilizes a "top-down" approach to improve connection rates with real decision makers
- navigates through gatekeepers and nurtures prospects
- o engages in solution & value based sales conversations does not rely on robotic cold-calling scripts
- o facilitates interaction with your sales staff to create a seamless handoff

#### ebQ Sales village

- o builds and maintains ongoing professional relationships with your prospects
- o creates consistent, reliable sales pipelines
- o identifies sales opportunities, addresses issues and works deals to close
- o achieves revenue generation, sales targets and long-term account goals

#### ebQ Customer Service village

- o interacts with your existing clients to provide information on additional products and/or services
- processes customer inquiries, concerns and requests
- o provides level one support, onboardings and training of new customers
- executes maintenance and renewal programs

These services are interchangeable within any ebQ relationship based on your ever-changing needs.